

Governing Board Member:

Donna Rose  
Ernesto Smith  
Suzan T. Solomon  
Isaiah Talley  
Brian Walters



**NEWHALL SCHOOL DISTRICT**  
COLLABORATE | INNOVATE | PERSEVERE | EXCEL

**Jeff Pelzel**  
Superintendent

**Dee Jamison**  
Assistant Superintendent  
Instructional Services

**Deo Persaud**  
Assistant Superintendent  
Business Services

**Michelle M. Morse, Ed.D.**  
Assistant Superintendent  
Human Resources

April 3, 2020

Dear Newhall School District Families,

During our school closure, most students have been accessing activities and assignments through their school website and through email communications from their teachers. **Beginning on April 13<sup>th</sup>**, all teachers will begin using the Google Classroom platform to communicate with students and families, deliver instruction, and provide student assignments.

Support resources for parents and students are available on the Instructional Services tab of the Newhall School District website. It provides ongoing information, training, and technical support. In addition, **the NSD Technical Support Call Center will be open from 7:30am-7:30pm each weekday starting on April 13<sup>th</sup>** to address questions from teachers, parents, and students.

**NSD Technical Support Call Center: (661) 291-4159**

Newhall School District has distributed **650 internet service hotspots** and **over 2600 computers** to students who are without these resources at home. Our goal is to ensure that every NSD student has the access required to engage in online learning during our school closure.

A number of our upper grade students are familiar with logging into their Google Classrooms because they have used it throughout this school year. These students may know their Google login information, but some may have forgotten their passwords. Our younger students have little to no experience using Google Classroom and will not know their Google email or their password. We have sent an email to every family with their student's Google login information so that parents can help all students login to their Google Classroom and start engaging in this platform for learning.

To support you, we have created a page on our Newhall School District website dedicated to parent support for distance learning. It can be reached from the main page of the site at <https://www.newhallschooldistrict.com> as well as through the tabs Departments, Instructional Services or Parent and Students.

Here are some basics to get your student started at home.

- Power on a device and make sure that it is connected to Wi-Fi.
- Use Chrome browser for optimal functionality.
- Know your student's Google login credentials
  - These will be emailed to you.

Please keep in mind that Google Classroom will allow students to access

- Instructional resources
- Lessons and learning activities
- Communication with their teacher
- Collaboration in virtual class discussions

Page 2  
NSD Distance Learning Letter  
April 3, 2020

Students will also have access to Google Drive, which is where your student's work will be saved.

As we navigate the transition to online learning, we know and expect that there will be bumps in the road. We want to identify and solve technical support issues in a timely manner to ensure that students maximize their access to meaningful instruction. Please do not hesitate to reach out to our Technical Call Center or email support at [NSDSupport@newhallsd.com](mailto:NSDSupport@newhallsd.com) starting April 13<sup>th</sup>.

Sincerely,

Dee Jamison, Assistant Superintendent, Instructional Services